



Remote Access Business Unit
4464 Willow Road - Pleasanton, CA 94588
Phone: 800-458-9966 - Web site: www.livingston.com
SERVICE MAINTENANCE AGREEMENT

CONTRACT # _____
SC COMPANY ID: _____

CUSTOMER:		BILL TO:	
ATTENTION:		ATTENTION:	
ADDRESS:		ADDRESS:	
CITY:	STATE/PROVINCE:	CITY:	STATE/PROVINCE:
ZIP/POSTAL CODE:	COUNTRY:	ZIP/POSTAL CODE:	COUNTRY:
TELEPHONE NO:	FAX NO:	TELEPHONE NO:	FAX NO:
EMAIL ADDRESS:		EMAIL ADDRESS:	

QTY	PRODUCT TYPE	SERIAL NO	ORDERING CODE	DESCRIPTION	EQUIPMENT SITE CITY	STATE	CONTRACT TYPE	NO. OF YEARS	UNIT ANNUAL MAINT. CHARGE	TOTAL ANNUAL MAINT. CHARGE

TYPE OF PAYMENT	TOTAL THIS PAGE
• Purchase Order # -	SUBTOTALS FOR ATTACHED () ADDITIONAL PAGES
• Credit card number and expiration date -	ANNUAL GRAND TOTAL
• Credit card approval # -	LESS _____ % DISCOUNT (PREPAYMENT, MULTI-YEAR ETC.)
<i>All prices and rates are exclusive of sale/use taxes, if applicable</i>	TOTAL PAYMENT (U.S. DOLLARS)

SERVICE START DATE: _____ **OR** **Upon expiration of warranty** **Expiration date:** _____

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER HAS READ AND UNDERSTANDS THE TERMS AND CONDITIONS ON THE REVERSE SIDE OF THIS AGREEMENT AND THESE TERMS AND CONDITIONS APPLY TO THIS ORDER AND ANY SUBSEQUENT ORDERS ACCEPTED BY LUCENT TECHNOLOGIES HEREUNDER, AND (2) LUCENT TECHNOLOGIES IS AUTHORIZED TO REQUEST CREDIT INFORMATION FROM ANY CREDIT REPORTING AGENCY OR SOURCE. THIS AGREEMENT IS SUBJECT TO ACCEPTANCE BY LUCENT TECHNOLOGIES, REMOTE ACCESS BUSINESS UNIT HOME OFFICE PERSONNEL.

CUSTOMER:	ACCEPTED BY:	
AUTHORIZED CUSTOMER SIGNATURE:	NAME (TYPED OR PRINTED): Chuck Messer	
CUSTOMER NAME (TYPED OR PRINTED):	TITLE: Manager, Services Marketing 925-730-2651	DATE: